

COMPANY PROFILE



MASTEK IT LTD
All IT Solution in one place

MASTEK IT LTD

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COMPANY OVERVIEW

In today's increasingly technology driven marketplace, it is critical to keep up with the latest innovations and solutions, in order to make the most of your investments and keep your business moving forward. So, whether you are new to working with an IT Partner, or have worked with one for years, with MASTEK IT LTD you will find cost-efficient support, guidance and the inspiration you need to provide your business with a competitive advantage.

MASTEK IT LTD is a full-service solution provider. Our office is located in Dar es Salaam, Tanzania and we support remote sites across multiple continents. We place our focus on leveraging our infrastructure and footprint to support a broad spectrum of organisations with rapid deployment and emerging technologies.

Over the year, MASTEK IT LTD has evolved into an advanced solutions provider, focused on servicing customers and creating value through long term relationships that we build. We have established unique service level agreements (SLA's) and fixed costs based on our customers' needs and budget.

We strive to deliver more efficient, effective and relevant quality services and solutions tailored to the increasingly complex demands of organisations, in order to boost productivity of operations and to maximise value for our customers.

MASTEK IT LTD also strives towards technology that provides a real advantage to a business. The most powerful connection that a business can make is through all its stakeholders. MASTEK IT LTD binds together business and technology.

MASTEK IT LTD provides solutions that enable business and empower our customers with the following:

- Enable you to focus on your business by providing a practical IT solution by creating an environment for success.
- Minimize risk of data loss, downtime, security threats and provide redundancy at the same time, by ensuring your business operations continue through virtualization and automation.
- Improve overall customer service and satisfaction, by ensuring you have the infrastructure in place to continuously engage with your customers.
- Cut operational costs with tailor-made strategies and solutions by assisting you to create (or update) your IT strategy.
- Increase communication between all stakeholders which is essential with all the current dynamic businesses challenges that all businesses face today such as globalization and increased worker mobility.

TO BE THE **OUTSOURCING PARTNER** OF CHOICE FOR CLIENTS
DETERMINED TO **SUCCEED** IN A RAPIDLY CHANGING WORLD SO THAT TOGETHER WE GROW

MASTEK IT LTD BUSINESS

MASTEK IT LTD is dedicated to doing business in an ethical and sustainable manner to meet the needs of a vast range of businesses and industries. MASTEK IT LTD's businesses range from small and medium enterprises (SMEs) to large global enterprises.

We combine our industry knowledge, expertise and best practice with our clients' needs to design and develop tailor-made solutions dependant on your requirements. We recognise that people are part of IT and that the effective combination of these two, contributes to the success of any business.

AS AN ADVANCED TECHNOLOGY SERVICE PROVIDER, WE KEEP ABREAST OF THE LATEST TECHNOLOGY TO SECURELY ENHANCE YOUR BUSINESS. OUR IN-DEPTH KNOWLEDGE AND EXPERTISE ENSURE WE ARE ABLE TO PROVIDE GUIDANCE AS TO WHAT IS POSSIBLE, PRACTICAL AND COST-EFFICIENT.

MASTEK IT LTD WORKPLACE

At MASTEK IT LTD there is a focus on skills and development. We are dedicated to unlock the potential of all our employees through continuous skill development and in-house training. With the skills development of all our employees, we foster a productive and vibrant workplace in order to accelerate growth.

MASTEK IT LTD's ever increasing workforce is aligned with its rate of growth and is continuously focused on the latest technology to improve the quality of all services and products that we offer.

MASTEK IT LTD PURPOSE

MASTEK IT LTD is a leader in the Information Technology industry by providing unique, tailor-made and enhanced services through building long term relationships with a wide range of clients. We provide value to all our customers.

MASTEK IT LTD VISION AND MISSION

Vision:

MASTEK IT LTD's vision is to become the leader of choice for solutions, regardless of the industry. We want to empower and unleash the potential of all our customers.

Mission:

MASTEK IT LTD's mission is to build long term relationships with our customers, to provide exceptional services that exceed expectations, by pursuing business through innovation, advanced technology and adding value.

MASTEK IT LTD SOLUTIONS

Overview:

Technology is emerging as the primary driver of efficiency and profitability. MASTEK IT LTD's team and unique blend of IT expertise, can help your company to gain that competitive edge in the market.

MASTEK IT LTD strives to build long term relationships and to provide quality products and services that will exceed the expectations of all our customers.

MASTEK IT LTD CONSULTING:

We understand what it takes to put the right technology in place to ensure a maximum return on your investments. Let MASTEK IT LTD helps you with a holistic overview.

MASTEK IT LTD PROVIDES THE FOLLOWING CONSULTING SERVICES:

- ☒ IT needs and risk assessment (IT audit)
- ☒ Site Visits
- ☒ IT strategies
- ☒ IT project management
- ☒ Business continuity planning and business performance improvement
- ☒ Procurement (products and services procured at best possible cost and quality)
- ☒ Cost-effective and problem-solving solutions

MASTEK IT LTD SERVICES

Managed Services are the practice of outsourcing day-to-day management responsibilities and functions that are critical to any successful business.

MASTEK IT LTD Managed Services:

MASTEK IT LTD specialises in providing the following Managed Services:

- Infrastructure planning, design, setup, implementation and maintenance
- Proactive detection and prevention of potential issues (Preventative maintenance)
- Manage on-premise and cloud-based backup
- Network management and network performance administration:
 - internet access
 - Hosting
 - IP Solutions and Services
- 24/7 helpdesk services and remote support
- Tailor- made service level agreements
- Managed exchange servers:
 - Hosting e-mail
 - E-mail branding and signature management
 - E-mail archiving

MASTEK IT LTD also strives to deliver the best services in the following areas:

SECURITY:

Trust in MASTEK IT LTD to provide the optimum level of protection for your business.

- Risk management services
- E-mail security solutions (Anti-spam)
- Network firewall solutions and services
- Continual virus and spyware protection
- Continual intrusion detection and prevention
- Disaster recovery
- IT policies and governance (Poppy compliance)
- Web content filtering
- Virtual private networking (VPN)
- Domain solutions

NETWORKING:

MASTEK IT LTD's experienced professionals can deliver an effective IT infrastructure based on your environment and business needs.

- Planning and Procurement
- Network analysis and design
- Implementation
- Proactive management maintenance
- Remote network access and on- site support

VIRTUALIZATION AND CLOUD SERVICES:

MASTEK IT LTD will help reduce your dependency on physical devices through the different types of virtualization. We also offer mobile and flexible cloud options.

- Private cloud
- Infrastructure
- Application and Storage hosting
- On premise high availability
- Cloud- based solutions

MASTEK IT LTD DEVELOPMENT

Software development refers to the systematic use of scientific and technical knowledge to meet specific software objectives or requirements.

With MASTEK IT LTD's skilled development team we also specialise in developing invaluable software solutions tailored to your needs.

Ask us about the various development options available such as:

- Customized reporting
- Gathering requirements for a functional and technical specification
- Planning and designing software-based solution
- Implementation of software
- Software testing
- Maintenance and version release management

MASTEK IT LTD PRODUCTS

At MASTEK IT LTD we will always source top of the range products for your business, at the best and most affordable price.

HARDWEAR AND SOFTWARE:

MASTEK IT LTD supplies the following Hardware and Software:

- Software solutions and services
- Office productivity applications
- Computer and network operating systems
- Network and data security products
- Servers, racks, power supplies, and network storage
- Business management software
- Desktop computers, laptops, and accessories
- Printers, scanners, and projectors
- Routers, switches, and wireless access points
- Parts and accessories
- Hardware and software warranties and subscriptions
- Volume licensing in line with compliance criteria

MASTEK IT LTD also distinct it self from other IT Companies by also providing and maintaining the following:

- Equipment rental/leasing
- UPS
- Generators
- Access control systems and security services (CCTV; Access cards and biometrics)
- VoIP telephone solutions and services
- Conference facilities:
 - IS audio conferencing (Multiple participants can connect to a single call)
 - Web conferencing
 - Hosted IP and PBX
 - Hosted video conferencing
- IS fax (Fax2E-mail)
- Ergonomic accessories based on workspace (Chairs; Monitor arms etc.)

OUR CLIENTS

- AFMCL
- ALLIANCE INSURANCE LTD
- DIAMOND MOTORS
- FREEDOM COMUNICATION
- LAB EQUIP
- ZAMZAM SATATIONARY
- TAHFIF STATIONARY
- GOLD STAR PAINT
- IBRAHIM HAJI HOSPITAL
- AFRICA FEDERATION
- FIVE STAR
- FLY DUBAI
- WILHEMSEN
- TANZANIA ROAD HAULAGE
- AUGUSTA ENERGY
- TRISTAR
- IDEAL COMPUTER
- IMPEX INSURANCE
- MASUMIN PRINTWAY AND STATIONARY
- SKY SCHOOL
- HANNAH BENNIE SCHOOL
- COSMOS TZ LTD
- ICHIBAN MOTORS LTD
- JMD TRAVELS SERVICES
- LIBERTY PRIME PROPERTIES LTD
- METROPOLITAN TANZANIA LTD
- NO BLINK SOLUTIONS
- STAR GENERAL INSURANCE TANZANIA LTD
- TOPMAX TANZANIA LTD
- VELJI GLOBAL LOGISTICS

- HARAB MOTORS

CONTACTS US

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